

## Office of Information Technology Service Offering

**Web Services: Enterprise Search**

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**Service Description:**

Enterprise search allows users to accurately search and retrieve information contained either within a single agency website and/or distributed across multiple state agency web sites. The information holdings searched can include word-processing documents, spreadsheets, presentations, e-mail, Adobe Acrobat files, and Web pages and may be extended to databases. This service is provided by a state-of-the-art search engine hosted by the Office of Information Technology. Enterprise Search is provided as a web service that can be activated from any state government web application. Agencies that utilize this line of service will allow their users to search for information either within the bounds of their agency web holdings or throughout all online public holdings within the state web enterprise.

**Participation:**

Any state agency requiring the capability to offer search of all or sub groups of web sites operated by and for the State of Louisiana should use this Line of Service. This service is not intended to replace search capabilities that may be native to agency specific applications, such as an employee directory. Agency requests to implement enterprise search solutions outside this line of service will not be approved if this Line of Service is capable of providing the required level of support.

**Rates:**

There is no cost allocation to agencies to connect to or use this service. Agencies are responsible for the cost of any development and operations for their web site related to use of the search line of service.

**Enrollment Procedures:**

Agencies may enroll for or obtain more information about this service by submitting the online form at the following web address: <http://www.state.la.us/ldbc/search.htm>.

**Related Documentation:**

[IT-POL-002](#) Centralization of Information Technology Policy

**Time Line:**

Issued: September, 2002

The Enterprise Search Line of Service is currently available for use.

Office of Information Technology Service Offering

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